How to
Ski Arlberg App for iOS

SKI ARLBERG

Download app

Download the Ski Arlberg App from the Apple App Store onto your smartphone.

1

Purchase ticket

Purchase your desired ticket in the Ski Arlberg webshop. By clicking on the "Shop" tab, you will be redirected directly to the webshop.

2

Add ticket

After purchasing your desired ticket via the webshop, you will receive an email with the purchase confirmation. By clicking on the link, your ticket will automatically open in the Ski Arlberg app, the Ski Arlberg Wallet.

3

Open & activate ticket

By clicking on "Smartphone Ticket," your ticket will open. You can activate your ticket using the slider in the top right corner.

4

Activate location services

For your smartphone ticket to work, please enable Bluetooth and allow access to your location. This can be set under Settings – Location by selecting "Always."

5

Allow Bluetooth

Enable Bluetooth on your smartphone so that the ticket can be detected. By activating the ticket, it will be linked to this device. As a result, the ticket can no longer be used on another device. Please click "Activate." Also, allow the Ski Arlberg app to search for Bluetooth devices.

6

Ticket active

The green ticket icon in the top right corner of the Ski Arlberg app's home screen indicates that your ticket is active. If the ticket is still red, please open the ticket again in the wallet and slide the toggle at the top to the right.

7

Carry smartphone left side

Your ticket is now ready. Please carry your smartphone on the left side of your body—without any other chip cards in the same pocket.

8

Have fun skiing!

We wish you lots of enjoyment on the endless kilometers of slopes and the legendary powder runs of Ski Arlberg!

9

Please note
Once the ticket is activated, the app is not dependent on an internet connection and only requires bluetooth. Ensure your smartphone is fully charged before use and monitor your battery level during your skiing day. Always keep the Ski Arlberg App running in the background.

Minimum phone requirements
Apple iPhone: iOS 16.0 or later. Models: iPhone 8 or later.
Please download the Ski Arlberg App and go through the introductory steps and familiarize yourself with the description and function before you complete the ticket purchase in the webshop.